



Terms & Conditions for Parents

Inventors & Makers provides online and in-person sessions for children aged 2-11 teaching STEM and Design subjects through practical activities.

1. Inventors & Makers In-Person Sessions

- 1.1. Bookings can be made online and will run at the dates and times indicated at the time of booking.
- 1.2. All bookings are not refundable after the date of payment.
- 1.3. It is your responsibility to keep the Inventors & Makers class leader informed of any information about your child that will be relevant to them attending the Session(s).
- 1.4. We expect that pupils should behave appropriately during the Session(s) and reserve the right to ask children to not attend further Sessions where there have been issues with behaviour. We will always discuss this with you first.
- 1.5. Whilst Inventors & Makers tries to ensure the safety and security of items, we understand that it cannot be held responsible for loss or damage to a child's property whilst taking part in a Session.
- 1.6. Information held by Inventors & Makers regarding children will be treated as confidential. However, in certain circumstances, for example if there are child protection concerns, we understand that Inventors & Makers has a legal duty to pass certain information on to other agencies, including Police, Social Care and health care professionals.
- 1.7. You understand that aggressive and abusive behaviour towards staff will not be tolerated.
- 1.8. By booking and attending a session, you agree to the Parent Contract in Appendix 1.

2. Little STEAMers Live Online Sessions

- 2.1. Bookings can be made via the Inventors & Makers website for live online sessions. These run via Zoom.us on the dates and times indicated on the website.
- 2.2. There is no password set up for these sessions, but a waiting room is in operation. Only names that match up with bookings will be permitted to enter from the waiting room.

- 2.3. If you miss the live session booked, you will not be entitled to a refund but will be sent the on-demand version of the session. The on-demand session may not be the same theme as the live session booked. Recorded sessions are a benefit reserved for Little STEAMers Club members or paid for separately. You will be contacted by email and given this option.
- 2.4. Some live sessions are recorded for Inventors & Makers' records. These recordings are stored securely and not shared with other parents. Additionally, so long as you remain on mute, your camera will not record as the recordings are set to record the speaker only.
- 2.5. By booking and attending a session, you agree to the Live Virtual Sessions Parent Contract in Appendix 2.

3. Little STEAMers On-Demand Sessions

- 3.1. You might purchase an individual on-demand session or a series of sessions as one of our Courses. These can be purchased and accessed via the Inventors & Makers platform. The sessions are hosted on an external platform called MemberVault and you will need to sign up with your name and email address to get access to these.
- 3.2. Details of how to access the session(s) will be emailed to you upon sign up.
- 3.3. The session(s) will remain available to you until the time specified at the point of sign up. When no time limit is specified the session(s) will remain available until any future point that Inventors & Makers changes its offering. This will never be within one month of your sign up.
- 3.4. By signing up for the session(s), you agree that you will remain legally responsible for your child during and after the session and will supervise all activities.
- 3.5. Any deals or offers on courses can be removed at any time.
- 3.6. Refunds on individual sessions or Courses will be available for 24 hours after purchase if you are not satisfied for any reason, provided it can be shown that you have not already used the session within that time.
- 3.7. Course content may be modified or improved at any time. Where the change is significant we will contact you by email.
- 3.8. Whilst Inventors & Makers tries to ensure the safety and security of items you may use during and after the session(s), you understand that it cannot be held responsible for loss or damage to your child's property whilst taking part in the session(s) or any of the related activities.
- 3.9. Where children are asked to move around or take part in any activities during the session(s), you understand that you will be

- responsible for ensuring they do so safely and Inventors & Makers will not be held responsible for any injuries that occur.
- 3.10. When you order a Little STEAMers kit, the price includes 2nd class postage within the UK. If you live outside of the UK you will be required to pay a small additional amount to cover the extra postage costs. Inventors & Makers will package items carefully but will not be responsible for any damage caused to items in the post.
 - 3.11. You should not share your login details or any content within a Little STEAMers Course with other families. If another family is interested in joining, a referral bonus is available. Contact info@inventorsandmakers.com for details.
 - 3.12. Any complaints about a Course should be submitted in writing to info@inventorsandmakers.com. You will receive an initial response within 48 hours and a full response within one week.

4. Little STEAMers Club

- 4.1. Little STEAMers Club membership can be purchased via the Inventors & Makers website. You can sign up for monthly payments or a 6-month or annual lower-priced deal.
- 4.2. Monthly/Annual payments will continue to be taken until cancelled by emailing info@inventorsandmakers.com Refunds are not available for payments already taken, unless you cancel within 24 hours of sign up.
- 4.3. Any deals or offers on membership can be removed at any time. Your membership will continue on the same payment terms that you signed up to.
- 4.4. When you sign up on a membership deal with a minimum period (e.g. first month free on a 3-month membership) you cannot cancel your payments before making the first payment. Where you fail to make payment, you will be liable for the total cost of minimum booking period.
- 4.5. Membership of the Facebook group and access to the Members Area of the Inventors & Makers website will last for as long as your monthly/annual payments continue. If you cancel your membership, you will lose access at the end of the payment period.
- 4.6. Little STEAMers Club content is for paying subscribers only. You must not share any links, login details, recordings, images or screenshots. You may invite other parents to sign up and a referral bonus is offered – contact info@inventorsandmakers.com for details.
- 4.7. Your conduct within the Facebook group community should be kind and courteous.
- 4.8. Plans can be cancelled any time by emailing us. Your access will then be revoked at the end of your payment period.
- 4.9. If you cancel your Club membership, you will have to rejoin at the new price at that time. If your payments fail because of a banking

error or cancelled card, you will be offered the chance to sign up at your previous membership rate.

- 4.10. Any complaints about Little STEAMers Club should be submitted in writing to info@inventorsandmakers.com. You will receive an initial response within 48 hours and a full response within one week.

5. Inventors & Makers Online Sessions

- 5.1. Bookings can be made via the Inventors & Makers website for live online sessions. These run via Zoom on the dates and times indicated on booking.
- 5.2. There is no password set up for these sessions, but a waiting room is in operation. Only names that match up with bookings will be permitted to enter from the waiting room.
- 5.3. The price for the session is as shown under the booking details.
- 5.4. If you miss the live session booked for any reason, you will not be able to receive a refund. When you know in advance you will not be able to attend a booked session, you should contact info@inventorsandmakers.com who may be able to fill the place and issue a refund subject to a small admin fee.
- 5.5. Some live sessions are recorded for Inventors & Makers' records. These recordings are stored securely and not shared with other parents. Additionally, so long as you remain on mute, your camera will not record as the recordings are set to record the speaker only.
- 5.6. By booking and attending a session, you agree to the Live Virtual Sessions Parent Contract in Appendix 1.

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| This policy was reviewed by Inventors & Makers | Date: 10th April 2025 |
| To be reviewed: 10th April 2026 | Signed: Laura Cross |

Appendix 1 – Parent Contract

1. I consent for my child to attend an Inventors & Makers session. I understand that the session has policies and procedures (which are available for reference on their website), and that there are expectations and obligations relating both to the session and to myself and my child, and I agree to abide by them.
2. I understand that Inventors & Makers is an educational setting and that whilst my child is there Inventors & Makers is legally responsible for him/her.
3. My child may be provided with a snack and drink whilst at the session unless otherwise requested.
4. Once my child arrives at Inventors & Makers he/she will be in the care of Inventors & Makers until collected by an authorised person. Where my child is collected from a session within a school setting I understand this will be the school's responsibility to verify that an authorised adult is collecting.
5. I will pay promptly for all booked sessions whether my child attends or not (e.g. due to illness or holidays), unless I have made other arrangements with the class leader.
6. It is my responsibility to keep the class leader informed of any alterations to the information regarding my child (e.g. contact details, medical conditions, etc).
7. The Inventors & Makers session finishes at the time stated to me on booking. If, due to unforeseen circumstances, I am going to be late, I will contact the class leader as soon as possible.
8. If I do not collect my child by half an hour after the stated finishing time, and the class leader has been unable to reach me or any of my emergency contacts, I understand that Inventors & Makers will follow its Uncollected Children Policy and contact Social Care. Where the session is taking place within a school, the school's policies in relation to late collection will usually be followed.
9. Whilst Inventors & Makers tries to ensure the safety and security of items, I understand that it cannot be held responsible for loss or damage to my child's property whilst at the session.
10. I have read the Behaviour Management Policy and agree to its terms.
11. If there are any accidents or incidents at Inventors & Makers involving my child, I will be informed.
12. If my child has an accident at the session, he/she will be treated by a first aider and I will be informed as soon as possible. If my child needs urgent medical treatment and I am unavailable the class leader will sign any

consent forms necessary for treatment on my behalf. Where the session is taking place in a school setting, this will usually be taken care of by the school following their own procedures.

13. Information held by Inventors & Makers regarding my child will be treated as confidential. However, in certain circumstances, for example if there are child protection concerns, I understand that there is a legal duty to pass certain information on to other agencies, including Police, Social Care and health care professionals.
14. I understand that aggressive and abusive behaviour towards staff will not be tolerated.

Appendix 2 – Live Virtual Classes Parent Contract

1. I consent for my child to attend the Inventors & Makers online session. I understand that there are policies and procedures (which are available for reference on their website), and expectations and obligations relating both to the session and to myself and my child, and I agree to abide by them.
2. I understand that during the session I remain legally responsible for my child.
3. I will pay promptly for all booked sessions whether my child attends or not (e.g. due to illness or holidays), unless I have made other arrangements with the class leader.
4. It is my responsibility to keep the class leader informed of any alterations to the information provided about my child.
5. I understand that my child should remain fully clothed at all times during the session.
6. I understand that during the session my child will appear on video screen to other session participants and the class leader. Participants are monitored closely upon joining and throughout the session to ensure only pre-booked children are attending. Additionally, participants do not have the ability to record sessions directly through Zoom. We request all participants leave their screen on so we can monitor who has access to the images.
7. I understand that Inventors & Makers will enable Waiting Rooms on all sessions and passwords in some sessions and will only admit participants who are on the session register. Screen sharing and private messaging between participants will be disabled in all sessions.
8. Sessions may be recorded for our records, but these will be stored securely and not shared with other parents where children's images are shown.
9. Whilst Inventors & Makers tries to ensure the safety and security of items, I understand that it cannot be held responsible for loss or damage to my child's property whilst taking part in the session.
10. I understand that I need to remain nearby to supervise my child during the session. It will be my responsibility to ensure my child is focused on the tasks and behaving appropriately.
11. I understand that Inventors & Makers is not responsible for my child's internet use during the session. Class leaders will remind children not to give out any personal information online or in any internet based apps but I understand that class leaders cannot be held responsible for information that children put online as they are unable to closely monitor a child's technology use remotely.

12. Where children are asked to move around or take part in any activities during the session, I understand that I will be responsible for ensuring they do so safely and Inventors & Makers will not be held responsible for any injuries that occur.
13. I consent to Inventors & Makers adding me to a Whatsapp group for communication prior to ongoing private session. I understand I can leave this group at any point.
14. Information held by Inventors & Makers regarding my child will be treated as confidential. However, in certain circumstances, for example if there are child protection concerns, I understand that there is a legal duty to pass certain information on to other agencies, including Police, Social Care and health care professionals.
15. I understand that aggressive and abusive behaviour towards staff will not be tolerated.